



**\*\*\*This is an announcement for all daycare parents**

Dear WagMore Parent,

At WagMore, we sincerely value the time we get to spend with your dogs during their time with us. We love being a healthy outlet for them to play, socialize, and grow. With that being said, our utmost priority is the safety of our attendees while they are in our care.

In light of safety, we are implementing a new policy regarding incidents and inappropriate behaviors that may occur in a dog daycare setting. The goal of this policy is to maintain a positive and healthy environment for all pets under our supervision.

The WagMore Behavior Policy is as follows:

1. Ongoing behavior issues will be addressed in a written **progress report** to their parent(s) as soon as possible, as well as suggestions for what can be worked on outside of daycare. (NOTE: These reports are only a method of communication to inform you of any concerns we have regarding your dog in our program).
2. If a written progress report is issued and we are still experiencing inappropriate behaviors while your dog is in attendance, they will be issued a **written warning**.
3. If a progress report and a warning are issued and inappropriate behavior continues to occur, we will **dismiss your dog** from our program.

This policy has been designed carefully with the well-being of all attendees in mind. We want WagMore to continue to be a safe and secure environment for your pets.

Additionally, we highly encourage reinforcing basic commands outside of a daycare setting. The most useful commands for your dog to know are: sit, stay, leave it, down, and quiet. We also encourage owners to let us know if their dogs know a specific word for any of these commands so we can use them while they attend daycare.

We appreciate your cooperation and as always, it is a pleasure to take care of your dogs. If you have any questions about our policy or about your dog's behavior, you can contact management at 610-584-6300 or emailing [info@wagmorenextdoor.com](mailto:info@wagmorenextdoor.com).

Lastly, please make sure your dog has a reservation before bringing them to daycare. Thank you!

Sincerely,

Katie Travers

WMND Program Director